

# Book Club Bonus Bank Guide

Starting this September, the Book Club Bonus Bank is where the Bonus Coupons you earn on your orders will be deposited and accumulated until you redeem them for Scholastic Book Club product. It's easy—we keep track for you! There are no more paper coupons to file and mail, and no way to lose them!

## 3 Easy Ways to see your Bonus Bank balance:

- 1 Your Bonus Bank balance will be printed on the bottom of the Packing Slip that arrives with your order. Just look for the “Your Book Club Rewards” section at the bottom of the last page.

Your Book Club Rewards	
Your opening Book Club Bonus Bank balance was	\$50.00
On this order you redeemed Bonus Coupons from your Book Club Bonus Bank	-\$10.00
On this order you earned Bonus Coupons	\$11.99
Your current Book Club Bonus Bank balance is	\$51.99

**New! The Bonus Coupons you earned on this order have been added to your account's NEW Book Club Bonus Bank. You can check your Bonus Bank balance any time at [www.scholastic.ca/clubsonline](http://www.scholastic.ca/clubsonline) or by calling Customer Service. Note: Paper Bonus Coupons are still valid and will continue to be accepted as payment, but are not included in your Bonus Bank balance.**

- 2 Check out all your Bonus Bank account information, including your current balance and your transaction history, in ClubsOnline. Just log in and select the “Account Information” tab in the top right hand corner.



Next, click the “Bonus Bank” button from the selection at the bottom of your screen.



Your Bonus Bank balance will be displayed for you to see, along with your Bonus Bank transaction history showing all of your earning and redemptions.

**Please note:** Bonus Coupons earned on an order are deposited into your Bonus Bank when the order ships from our warehouse. They will be visible in ClubsOnline after that time.

If you don't have a ClubsOnline account, and would like one, contact Customer Service at 1-800-268-3860 for your password.

- 3 Call Customer Service at 1-800-268-3860 and one of our representatives will be happy to tell you your balance and answer any other questions you might have.

# Redeeming Bonus Coupons from your Bonus Bank is Easy!

**Online:** When placing your order in ClubsOnline, use the space provided to indicate the value of the Bonus Coupons you would like to redeem from your Bonus Bank. Your Bonus Bank balance is displayed on this page as well, so that you know exactly how much you have available.

The screenshot shows the Scholastic ClubsOnline interface. At the top, the logo reads "SCHOLASTIC CLUBSONLINE". Below the logo is a navigation bar with links: "Clubs Online Accounts", "Update Your Info", "Change Your Password", "Order History", and "Account Information". The main heading is "Bonus Coupons, Credit Notes, Book Certificates, and Other Coupons". A box shows "Current Amount Owing" as \$59.88. Below this, a question asks "Do you want to apply any Bonus Coupons, Credit Notes, Book Certificates, or Other Coupons towards this order?". The answer is "Your Current Book Club Bonus Bank balance is \$85.00". A red callout bubble points to this text with the handwritten text "Bonus Bank Balance". Below this, there is a prompt: "Please enter the dollar amount of the Bonus Coupons you would like to redeem from your Book Club Bonus Bank towards this order:". There is an input field with a "\$" symbol. A second red callout bubble points to this field with the handwritten text "Indicate the Bonus Coupons to be redeemed from your Bonus Bank here.". Below this, there is another prompt: "Please enter the dollar amount of the PAPER Bonus Coupons, Credit Notes, Book Certificates, or Other Coupons that you would like to apply to this order, and which you will mail to Scholastic Canada." with another input field and "\$" symbol. At the bottom, there are navigation buttons: "PREVIOUS", "BACK TO MAIN", and "NEXT". A "LOGOUT" button is also visible. The footer contains copyright information: "© 2011 - 1996 Scholastic Canada Ltd. All rights reserved." and links to "Privacy Policy", "Terms of Use", and "Terms of Sale".

You can still use any **Paper** Bonus Coupons you may have. Just indicate the amount you intend to mail in the same way you always have and include them with your payment.

**By Phone:** Tell the Customer Service Representative who is placing your order that you want to redeem Bonus Coupons from your Bonus Bank towards your current order. The representative can tell you how many Bonus Coupons you have available in your Bonus Bank and will let you know what your final Cash Amount Owing is for the order.

You can still use any **Paper** Bonus Coupons you may have. Just tell the Customer Service Representative the amount you intend to mail and include them with your payment.

**By Fax or Mail:** On your Classroom/Teacher Order Form fill in the blank provided to indicate the value of the Bonus Coupons you would like to redeem from your Bonus Bank and subtract that amount from your Order Total as indicated.

9.99	9.99	9.99	
14.99	14.99	14.99	
29.99	29.99	29.99	
5.99	5.99	5.99	
29.99	29.99	29.99	
4.99	4.99	4.99	
14.99	14.99	14.99	
19.99	19.99	19.99	
12.99	12.99	12.99	
69.99	69.99	69.99	
14.99	14.99	14.99	
3.99	3.99	3.99	
16.13	16.26	16.42	
7.99	7.99	7.99	
2.99	2.99	2.99	
14.99	14.99	14.99	
2.99	2.99	2.99	

**3 Calculate your TOTAL Order Value and indicate AMOUNT Enclosed**

**TOTAL \$ AMOUNT 1** \$ \_\_\_\_\_  
**+ TOTAL \$ AMOUNT 2** \$ \_\_\_\_\_  
**= TOTAL ORDER VALUE** \$ \_\_\_\_\_

**OR** You can combine orders on this month's Elf, SeeSaw, Lucky, Arrow and TeenRC order forms only.  
 **Please combine my orders!**

**COMBINED ORDER VALUE** \$ \_\_\_\_\_  
 (Add together all Total Order Values from your student club orders and summarize on one order form only.)

- Less attached **PAPER Bonus Coupons, Book Club Credits** and any **Other Coupons** (if any) \$ \_\_\_\_\_  
 - Less **Bonus Coupons** to be redeemed from your **New BOOK CLUB BONUS BANK** \$ \_\_\_\_\_

**= AMOUNT ENCLOSED** \$ \_\_\_\_\_

Indicate the Bonus Coupons to be redeemed from your Bonus Bank here.

When Customer Service receives your order the representative who enters it into the system will redeem the Bonus Coupons from your Bonus Bank at that time.

You can still use any **Paper** Bonus Coupons you may have. Just indicate the amount you intend to mail in the same way you always have and include them with your payment.

## 4 reasons why you'll love the NEW Book Club Bonus Bank!

- 1** It's easy—we keep track of your Bonus Coupons for you. No more paper coupons to file and mail, and no way to lose them!
- 2** The Bonus Coupons you earn starting this year will be deposited directly into your Book Club Bonus Bank.
- 3** Your balance will appear on your packing slip with every order. You can also check your balance any time on ClubsOnline, or by calling Customer Service.
- 4** You can continue to use any paper Bonus Coupons you still have.

If you have any other questions about the Book Club Bonus Bank, please review our Frequently Asked Questions or call Customer Service at 1-800-268-3860.